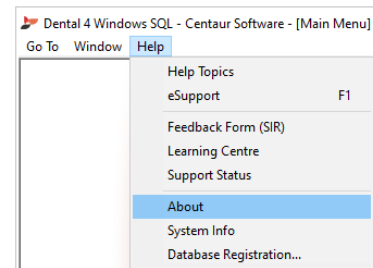


HICAPS: TRINITY TERMINAL connection with HICAPS Connect V4.0.0.1 software

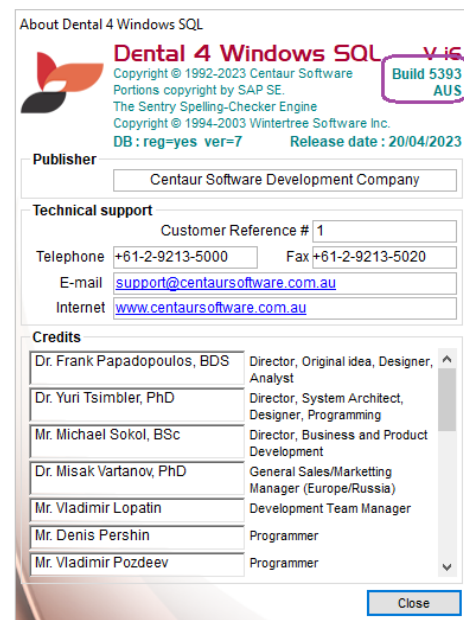
Before connecting your new Hicaps Trinity Terminal, D4W must be running on the latest (build 5393 or higher). This D4W upgrade installs the Hicaps Connect v4.0.0.1

1. Check your D4W Build number. (Skip to #3 if not required)

- **Help menu > About**



- Within the 'About Dental4Windows SQL' window, the build number is located at the top right



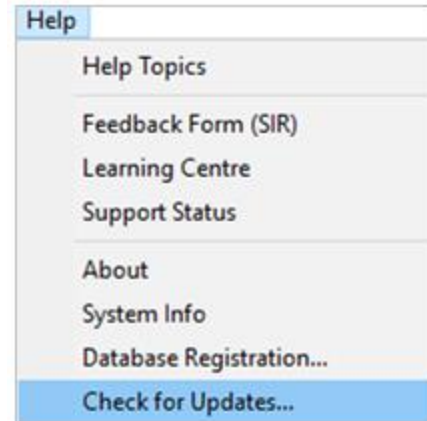
2. If you are not on D4W build 5393 or higher, upgrade your D4W to the latest build.
(Skip to #4 if upgrade not required)

Complete these steps on the server computer

If prompted at any stage by a message about Antivirus, Firewalls or Spyware throughout the upgrade, select to unblock or allow to continue.

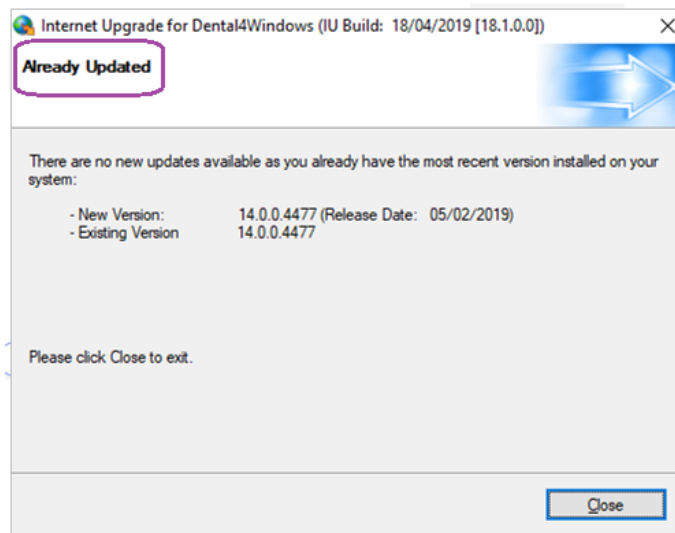
To check for Updates

- **Help** menu > **Check for Updates**

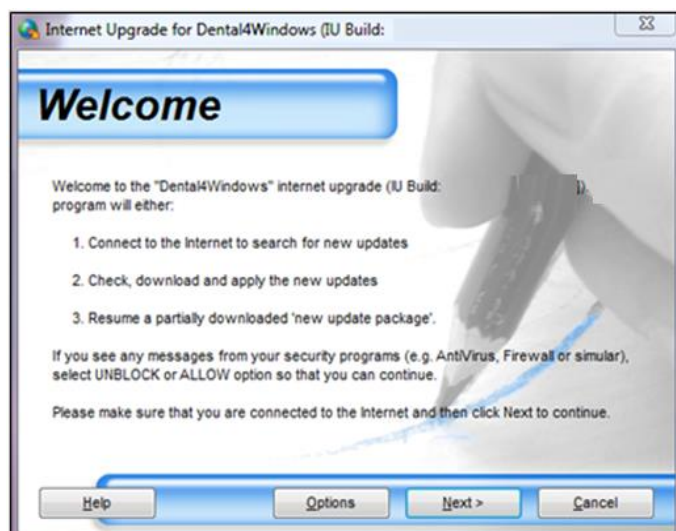


Upgrade Status

- If D4W is already on the most up to date version, the following window will appear

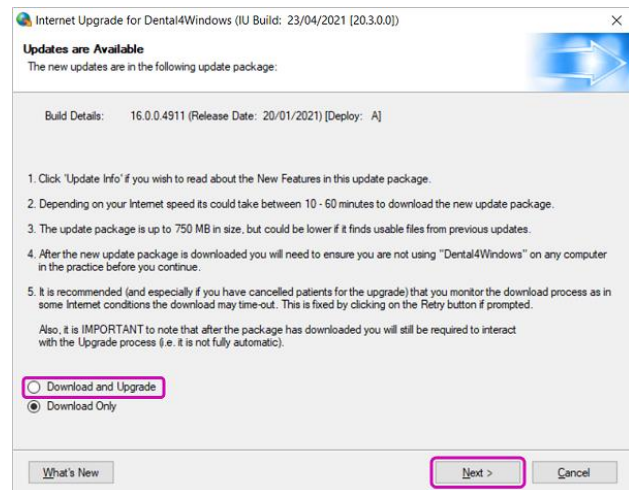


- If the system can be upgraded, the following window will appear
- Click **Next**

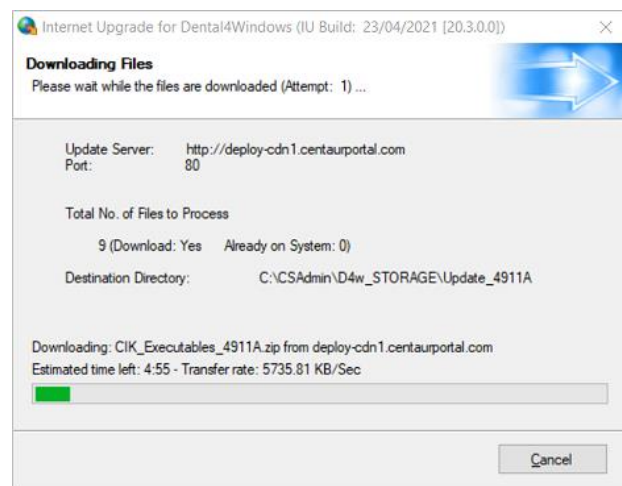


3. Upgrade D4W to the latest build.

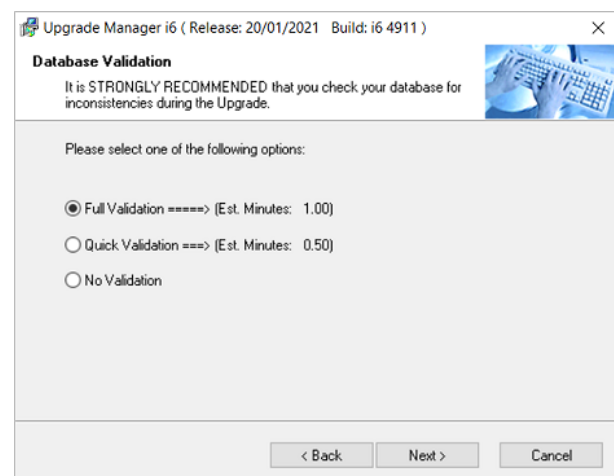
- Select **Download and Upgrade** > Click **Next**



- Files will begin to download, per the below window

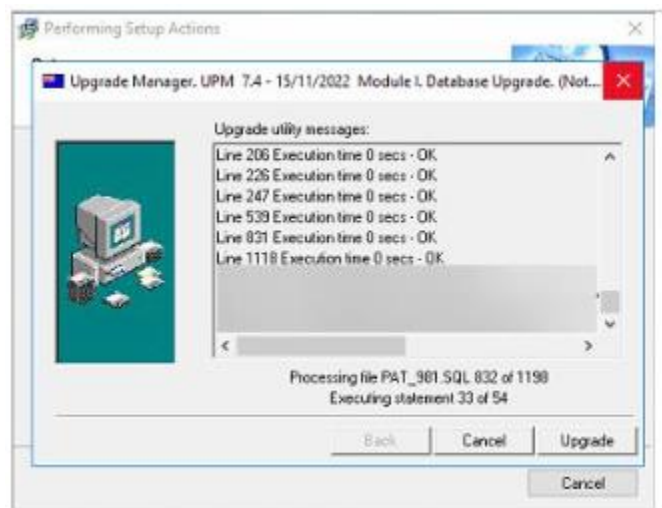


- Follow the prompts until the **Validate** window appears



- Select **Full Validation** > Click **Next**

- **DO NOT click** any buttons in the UPM window, this is an automated process
- The UPM window will close and continue when completed

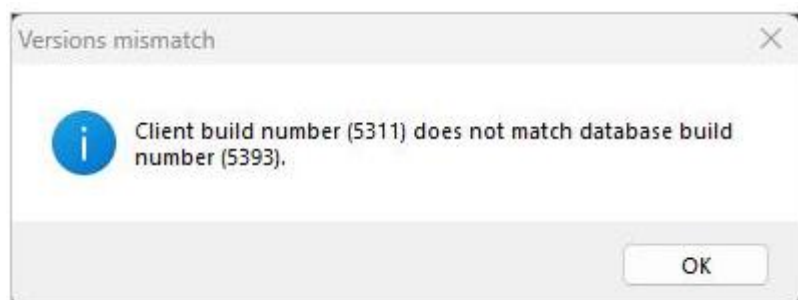


Next, run the upgrade on each of your client computers

- *Complete these steps on all client computer where D4W is installed (can be completed on all clients simultaneously)*
- *If prompted at any stage by a message about Antivirus, Firewalls or Spyware throughout the upgrade, select to unblock or allow to continue.*

- Start D4W on a client computer.

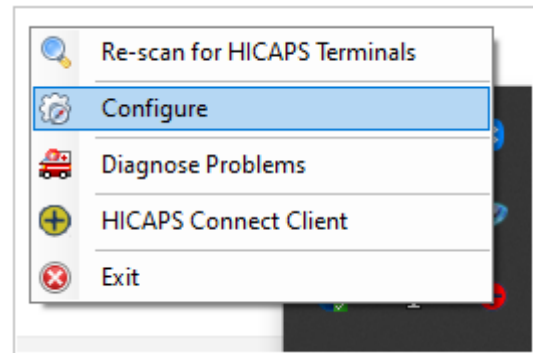
- A mismatch message will appear > Click **OK**



- Follow the prompts (repeat at each client computer)

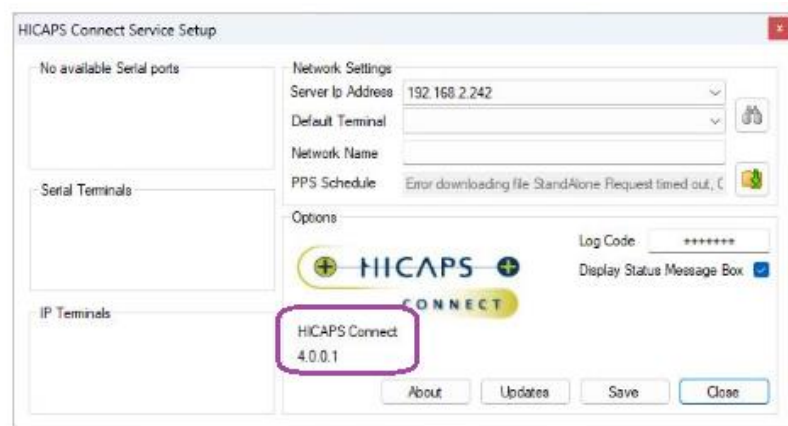
4. HICAPS Connect Service Setup

- Right click on the **HICAPS** icon in the Windows taskbar
- Select **Configure**

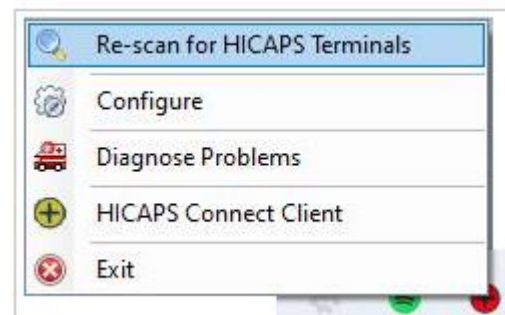


- In the 'HICAPS Connect Service Setup' window, check for correct HICAPS Connect build

- Click **Close**



- Right click on the **HICAPS** icon in the Windows taskbar
- Select **Re-scan for HICAPS Terminals**



- Terminal should be found, and icon in the taskbar will change from red to yellow
If icon does not change colour, please contact HICAPS

